



تقنية العصر الحديث
NEW ERA TECHNOLOGY

LEADING PROVIDER OF
**ENTERPRISE
WIDE BUSINESS
SOLUTIONS**

AL SHAMIL ERP
E-COMMERCE

Medical Services



***Transforming Healthcare with
Advanced Medical Services Solutions***

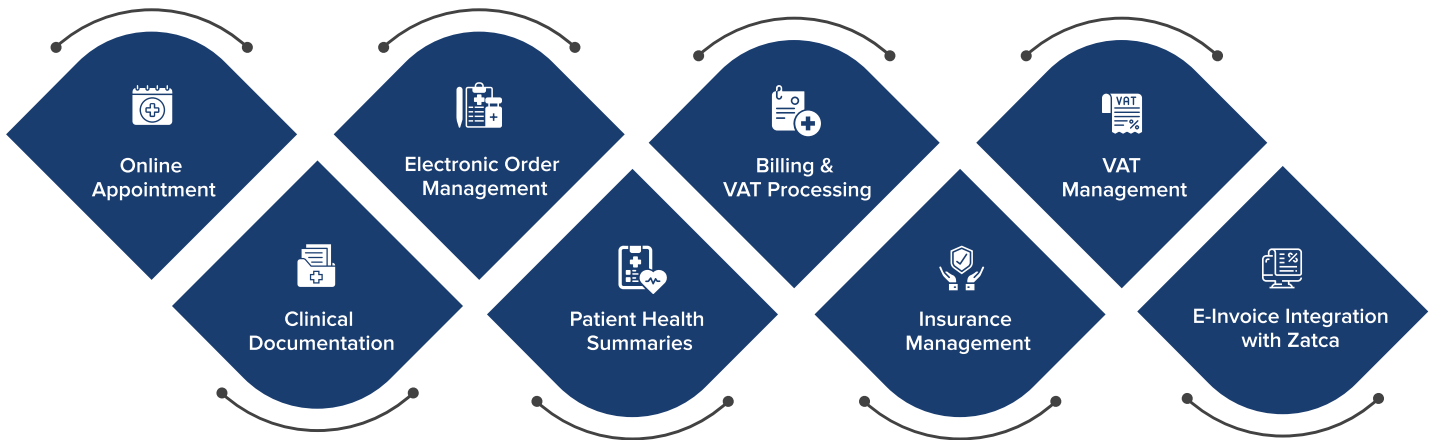
Why Choose Our Medical Services Solution ?

Our Medical Services application offers a seamless, integrated environment that connects every aspect of your practice.

In the fast-paced world of healthcare, staying ahead means having the right tools at your fingertips. Optimize resource management and reduce overheads by having a fully integrated clinical operations with financial management.

AlShamil Medical Services modules are part of the fully integrated AlShamil ERP handling flexible appointment scheduling, user group management, order management, billing, clinical documentation, patient health summaries, commission calculation, insurance, HR, inventory, procurement, etc.,

We ensure that every function of your practice works together, from scheduling to documentation to billing and insurance to doctor commission calculation to finance and payroll processing



We Streamline Routine Tasks And Provide A Centralized Platform For All Operations, Our Medical Services Solution Helps Your Team Focus On What Matters Most - Patient Care

Authorized users access the system from multiple branches and clinics to provided services to patients in the branch, clinic and practitioner of their choosing.




Key Features

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Flexible Appointments
Effortlessly manage practitioner and facility/equipment schedules across branches and allow patients to easily make appointments online or create and manage appointments by your call center or front desk staff or at the clinic.
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User and Group Management
Define Users with specific roles and give permissions in an easy and flexible way to ensure proper controls and data access is provided as needed across the system with the required branch, clinic, practitioner and Nurse mapping.
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Billing
Integrated billing provides visibility of payments and insurance status to practitioners and automates the full revenue cycle including insurance, practitioner commissions, collections, VAT and e-Invoice integration with Zatca.
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Clinical Documentation
Capture comprehensive clinical notes, treatment plans, and other essential documentation in a structured format. Improve care continuity, ensure compliance, and simplify record-keeping and manage their history.
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Patient Visit Timeline
Chronological View presenting a detailed timeline of all patient visits, treatments, and clinical events. Easy navigation between past and current visits, helping clinicians understand the patient's healthcare journey.

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Patient Health Summaries
Generate detailed patient health summaries, including history, medications, allergies, and more. Provide quick access to critical patient information for better-informed treatment decisions.
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Vital Signs Entry and Chart View
Easy-to-use forms and templates for quick and accurate entry of vital sign. Immediate updates to the patient's chart as new vital signs are entered, making it easier to track changes in a patient's condition.
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Order Management
Simplify the ordering process for tests, procedures, and medications directly within the EMR. Enhance accuracy, reduce delays, and improve patient care with integrated order management and tracking.
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Diagnosis and Progress Entry
Record and track patient diagnoses and progress efficiently, with easy access to historical data. Support better clinical decisions and enhance patient outcomes with accurate, up-to-date information.
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Consent and Instruction Form Management
Manage patient consent and instruction forms digitally, ensuring proper documentation and easy retrieval. Simplify compliance, reduce paperwork, and enhance patient trust with secure consent management.

Improve efficiency and cost with a paperless environment

Benefits



Improved Patient Care

Al Shamil e-Commerce ERP Medical Services Solution enhances the accuracy of diagnoses with structured data entry forms and charts guiding users through relevant fields, ensuring consistent and accurate input.



Increases Operational Efficiency

Streamline workflows by automating administrative tasks and fosters a paperless environment reducing manual errors, and allowing staff to focus more on patient care rather than paperwork.



Enhanced Quality Control

Promotes adherence to best practices and clinical guidelines through standardized workflows, improving the quality of care delivered to patients.

Supporting Services

Archiving

- ✓ Scan, Store And Edit Documents
- ✓ Organize by Document Type
- ✓ Controlled by User Access Rights
- ✓ Easily Find and Share Files Electronically
- ✓ Support Multiple File Formats
- ✓ Support, Local, Centralized and DB Storage

Reporting Utility

- ✓ Report Design
- ✓ Controlled by User Access Rights
- ✓ Multiple Design Levels (Standard, Company, User)
- ✓ Export Design to All or Specific Users
- ✓ eMail Reports in Multiple Formats (HTML, PDF, XLS, etc.,)

SMS

- ✓ Integrated SMS
- ✓ Simple SMS Creation & Sending
- ✓ Send Bulk SMS
- ✓ No Extra Hardware Required
- ✓ Message Templates
- ✓ Arabic and Latin Languages
- ✓ SMS Scheduling (Automatic SMS)

Scalability

- ✓ Distribute Transaction Processing Load On Multiple Application Servers
- ✓ Distribute Reporting Load on Dedicated Reporting Servers
- ✓ Deploy on the Cloud or on Premises

eMail & Chat

- ✓ Internal eMail with Attachements
- ✓ eMail to Defined User Groups
- ✓ Internal Text Chat Between Users



Why Choose us

We are Local

We understand your needs

- ✓ Local Development, Local Support, Local Training and Implementation
- ✓ Compliance to Local Regulations and Local Business Requirements
- ✓ Fully Bi-Lingual
- ✓ Hijri and Gregorian Calendars

Highly Scalable

Protect your investment

- ✓ Highly Scalable (Multi Tier Architecture)
- ✓ Transaction Load Balancing on Multiple Transaction Application Servers
- ✓ Split Reporting on a Separate Reporting Server

Deployment Options

You have a Choice

- ✓ Deploy in Your Premises
- ✓ Deploy On the Cloud

Diverse Solutions

Single Solution for all your business needs

- ✓ Solutions for Multiple Business Verticals (Retail, Manufacturing, Real-estate, Construction, Car Rental, Automobile Sales, Services, Medical, Restaurants, etc.)
- ✓ Ideal For Individual Companies, Business Groups and Family Offices
- ✓ Integrates with Third Parties (Government Services, Banking Services, etc..)

Secure Access

Your data is safe

- ✓ Flexible User Security
- ✓ Encrypted Data Traffic Between Client & Application Server
- ✓ Sensitive Data Encryption In Database (Optional)
- ✓ Secure Internet Connection

Our Services



Consultancy



Education



Implementation of
AI Shamil e-Commerce ERP



Support of
AI Shamil e-Commerce ERP



New Era Technology, a leading provider of enterprise wide business solutions, was established in 1991 to provide an innovative software solution that meets the changing business needs in the region.

New Era Technology continued to invest in developing feature-rich solutions in partnership with customers and technology partners to ensure that the solutions continue to evolve with the changing needs of our customers.



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